



Fax Sheet

From Kathleen Henderson

To: Attorney General John Ashcroft Room 1 LORRAINE KRAFFT, PERSONAL BANKER
 Company: _____ Department: PERRY HALL BANKING CENTER
 Telephone Number: 410 687 6320 Telephone Number: 410-256-1013
 Fax Number: 1-202-307-1454 Fax Number: 410-529-9498
 Date: 1-24-02 If transmission problems occur, please call _____
 Number of pages (2) includes cover sheet 410-256-1012 OPTION # 4

This fax contains restricted, and/or confidential information intended only for the designated recipient.
If you are not the designated recipient and/or:

- You know of the recipient, please insure direct delivery
- You do not know the recipient, please destroy and contact the sender to advise of this misdirected fax.

Further dissemination of this fax is a violation of Bank of America Information Security Policy.

Comments:

**Kathleen Henderson
1715 Nihop Avenue
Baltimore, MD 21221**

January 23, 2002

Attorney General John Ashcroft
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

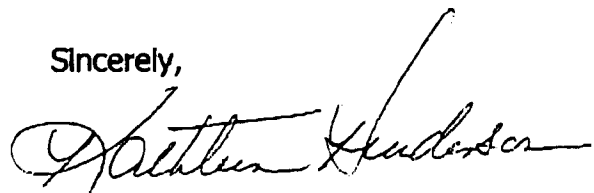
Dear Mr. Attorney General:

I strongly encourage your Department of Justice to enact the settlement reached with Microsoft. In these hard economic times, I believe it is of prime importance that this settlement be enacted. The case against Microsoft has had a negative impact on tech stocks. I believe that the resolution of this case will be beneficial to this industry.

The case will also cause welcome change in the industry. Microsoft will now disclose the design and protocols of the Windows system to competitors. Competitors can now use this information to design their own software that will be more compatible with Windows. This Information sharing will benefit consumer choice.

Finally as a Microsoft supporter, I hope that Microsoft will be allowed to focus on business once again.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kathleen Henderson', with a long, sweeping flourish extending upwards and to the right.

Kathleen Henderson